

ANSYS Workbench QA Notice

ERROR NO:

QAWB2012-02

Keywords:

Failure to load Ansys.Simulation.Core.Addin

Description of Error:

Users may find that they are suddenly unable to launch Workbench Mechanical software.

The Workbench error messages will report something similar to the following:

Failed to load addin Ansys.Simulation.Core.Addin
This addin will be skipped.: The given configuration file path does not exist!

Users may confirm this is the described issue by examining the following directory:

There should be a file named SolverInventory.xml in the
\\\\\\%AWP_ROOT140\\\\\\%\\aiso\\bin\\winx64 directory in the user's installation.

This error will occur if the SolverInventory.xml file and various other Ansys installation files are missing.

Typical GUI Path(s):

User might report that they were recently working in Mechanical, and had either stopped a Mechanical solution, or a Mechanical

solution had abruptly failed.

Other Comments:

A normal installation of ANSYS Workbench software will have approximately 334 files in the \\\\\\\\%AWP_ROOT140\\\\\\\\\\%\\aiso\\bin\\winx64 - which is the main install directory.

A corrupted installation will have approximately 130 files in the \\\\\\\\%AWP_ROOT140\\\\\\\\\\%\\aiso\\bin\\winx64 directory: i.e., fewer than the standard install.

First Incorrect Version:

Release 14.0

Corrected In:

Release 14.5

Suggested User Action For Running on Uncorrected Version:

The user must reinstall the ANSYS product to replace the missing files.

Some users can also create a backup of the \\\\\\\\%AWP_ROOT140\\\\\\\\\\%\\aiso\\bin\\winx64 folder to quickly restore the deleted files should the error recur.

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